

Client: Leeds based Training Provider For Surestart Centre

Our client was a Leeds based training provider who was running a parenting course at a Surestart Centre for parents or guardians, and who required a Crèche to care for the children during the course.

The brief: Tinies Yorkshire were requested to provide child carers who could support the Surestart Centre by running a Crèche for up to 10 children aged 5-10 years on one afternoon each week for 12 weeks. The child carers were required to be qualified and experienced and able to supervise children with lively and, on occasions, challenging behaviour in a calm and professional manner. All child carers were interviewed and reference checked, and held a current CRB (police check), to ensure the safety of the children.

Delivery: Staffing of the Crèche with appropriate and consistent child carers was very important, and Tinies supplied highly qualified staff including a qualified Teacher/Tutor to manage the Crèche activities and provide overall supervision each week.

Each week a review was done of the number and ages of the children attending and appropriate activities were planned to meet their requirements. It was important that the programme catered for all the children and included inside and outside activities for them to have fun and 'burn' off their energy with games and exercise each week. Other activities included playing board games, singing, arts and crafts, and reading, with some activities done in groups and some individually as required.

Service & support: Tinies Yorkshire liaised with the training provider and Surestart Centre to ensure that all their requirements were clear in advance and that once agreed they were met each week.

In advance of the crèche commencing, Tinies staff met with the trainer at the Surestart Centre to confirm details, and conduct a full risk assessment in advance.

Parents were contacted prior to the event to confirm the details of the children who would be attending and any specific requirements.

The team were identifiable, wearing a red 'Tinies' polo shirt and smart trousers for the Crèche.

Client feedback: Verbal feedback to Tinies consultant "Thank you for all your help and support for the course."

