

**Client:** Payal Events Company, Manchester

**The brief:** Tinies Crèches were asked to provide childcare for 100 children for a wedding event being held at Blackpool Tower in Lancashire.

**Delivery:** Tinies crèches provided a range of activities to care for children from 0-8 years whilst their parents attending a wedding dinner and ceremony in Blackpool Tower, Lancashire. The crèche utilised the soft play area of the Tower and set up a separate area for the younger babies. There were additional zones for quiet play activities, a children's entertainer and an eating area as well as art and craft facilities.

Tinies crèches provided care for a six hour period and provided a meal and additional entertainment with a clown and music for the children. We also provided a quiet zone for restful periods and a chaperone service for the older children who did not wish to attend the crèche. Children were chaperoned whilst out of their parents care to ensure they were completely safe and happy during the wedding feast.

**Service & support:** Tinies crèches met with Payal Events company in Manchester and also the General Manager of Blackpool Tower in Lancashire. We agreed to provide a full package of childcare for the entire wedding event to ensure all children were fully supervised within the tower. This was the fourth day of the wedding festivities so it was vital that the children were well supervised and stimulated in a caring, fun and stimulating environment. Tinies crèches decided that they would provide two managers for this occasion, with a further 18 staff to oversee the provision.

The Wedding party hired the entire venue so after initially risk assessing the venue we decided to provide an additional chaperone service to the older children who did not wish to attend the crèche. All children were given a security bracelet to ensure they were only collected or chaperoned to their parent / carer. The children played freely in the soft play area and there were also a range of 'quiet' activities on offer. The children were supervised by the team during meal times and an entertainer was present to offer some fun group activities including balloon modelling and party games. The crèche and chaperone were a huge success and we were asked by the parents to stay for an additional period at the end of the provision as the children were having so much fun – of course the Tinies crèche team were happy to oblige!

**Client feedback:** "You were extremely professional from day one of meeting and I have spoken to the family to say how impressed I was with the service and how happy I was to work with you. I was extremely concerned about the high number of children in attendance in the tower but your professionalism completely put my mind at ease. Many thanks". General Manager – Blackpool Tower.

"Thank you for all your hard work and flexibility and for being so resourceful with such short notice, we will definitely look to working with you in the future!" Payal Events.

